



Newsletter | Digital Community Toolkit

Dear community leader,

We encourage you to share the following important updates in your community paper or newsletter.

The Claims Period for the Federal Indian Hospitals Settlement is now open. Class Members have until July 27, 2028, to submit a Claim.

Compensation is available for those experienced including physical, verbal, psychological and/or sexual abuse while admitted to one of the [33 Federal Indian Hospitals](#) listed in [Schedule D](#) during the time it was operated by the Government of Canada. The Settlement does not provide compensation for medical malpractice or claims connected to medical treatment.

Compensation ranges from \$10,000 to \$200,000 depending on the level of harm experienced.

Five ways to submit a Claim

Online Claims Portal

Claims can be submitted through the online Claims Portal at www.IHSettlement.ca/Claims. All information can be completed online, and you can check the status of your Claim at any time by calling the Info Line at 1-888-592-91012 and pressing 1.

Electronic Claim Form

The electronic version of the Claim Form can be completed on a computer, tablet or mobile phone and sent by email. To do so:

- Download the Claim Form from www.IHSettlement.ca/Claims
- Complete the Claim Form electronically
- Send the completed Claim Form and scans of required documents by email to the Claims Administrator at Claims@Admin.IHSettlement.ca

Paper Claim Form

You can fill in a paper copy of the Claim Form by hand by:

- Downloading the Claim Form from www.IHSettlement.ca/Claims
- Printing the Claim Form (or requesting that a paper Claim Form be mailed to you by calling the Info Line at 1-888-592-9101)
- Once completed, you can send the paper Claim Form in one of the following ways:
 - Scan the completed Claim Form and required documents and send it by email to the Claims Administrator at Claims@Admin.IHSettlement.ca.



- Fax the completed Claim Form to 416-966-5701.
- Mail the completed Claim Form to:
FIH Claims Administrator
P.O. Box 5493 STN MAIN
Newmarket, ON L3Y 0J4

There is also a [Claim Form Guide](#) available with detailed information about how to complete each section of the Claim Form available at www.IHSettlement.ca.

Free resources and support

Free resources and support are available at www.IHSettlement.ca, including Claims Helpers who can help you fill out a Claim Form. Call the Info Line at 1-888-592-9101, choose your language and press 2 to speak to a Claims Helper. Claims Helpers can also connect you to other free resources like the Claims Administrator and Class Counsel.

Claimants do not need to hire a lawyer to complete a Claim. However, some may choose to hire a lawyer to assist them. If a Claimant receives compensation, the lawyer who assisted them can request their legal fees be paid by the Government of Canada. This payment does not reduce the amount of compensation a Claimant receives. Learn more about hiring a lawyer at www.IHSettlement.ca/Resources/Hire-Lawyer.

There are also free webinars on a variety of topics, including an overview of the Settlement, free supports and resources, the Claims Process and completing a Claim. Visit the official Settlement website regularly for upcoming sessions and past recordings.

Class Members can connect with us and stay updated on the Settlement by following us on

- Facebook [@IHSettlement](#)
- Instagram [@IHSettlement](#)

Mental health and wellness

Mental health and wellness support is available anytime at the Hope for Wellness Helpline. Call 1-855-242-3310 or visit www.HopeForWellness.ca. Services are free, confidential and available in English, French, Cree, Ojibway and Inuktitut upon request.